



New & Emerging Communities and the Emergency services



Breaking Down the Barriers

Con Patralis Multicultural Affairs Coordinator Metropolitan Fire Brigade





New & Emerging Communities and the Emergency services



Breaking Down the Barriers

Is it different today from yesterday????? – for emergency services maybe not!!!!



yesterday



today





New & Emerging Communities and the Emergency services



Breaking Down the Barriers

So why isn't it different from yesterday – and what makes the issues unique for Emergency Services - **Breaking Down the Barriers**

understanding – trust – mistrust – authority – experiences – stories

VISUAL IMPACT





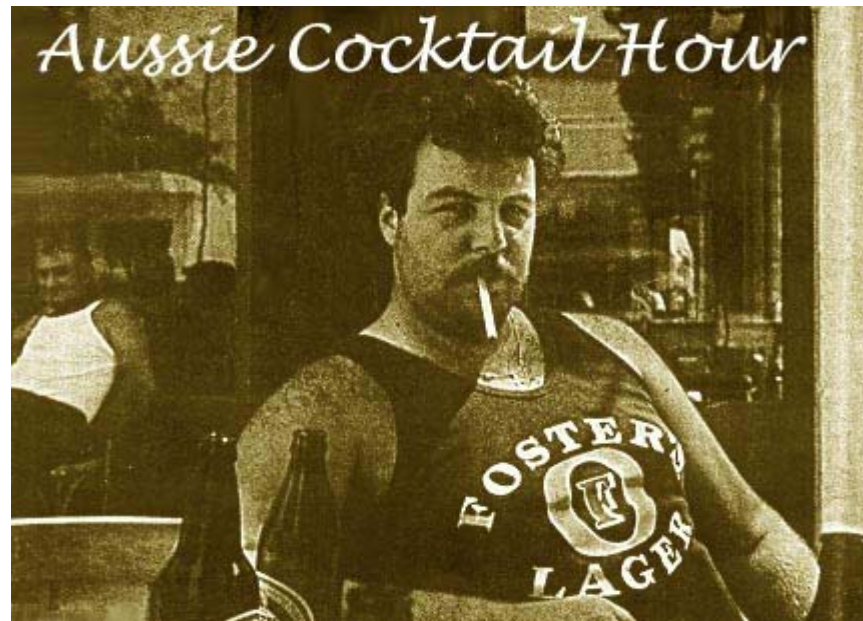
New & Emerging Communities and the Emergency services



Breaking Down the Barriers

The power of visual impact effects us all....

- would this man be open to the question of diversity??
- would this man empathise over the migration question??
- would this man understand the needs of new and emerging communities??
- would you buy a used car from this man??





New & Emerging Communities and the Emergency services



Breaking Down the Barriers

So where to from here – what do we do??



Do we have one of these???

YES WE DO.....





New & Emerging Communities and the Emergency services

Breaking Down the Barriers

not pigeon holing

bringing the people to us

empathy

engagement

opportunities

young people

support

time

homework

resources

relationships





New & Emerging Communities and the Emergency services



Breaking Down the Barriers

LONG TERM ORGANISATIONAL COMMITMENT





New & Emerging Communities and the Emergency services



Breaking Down the Barriers

programs and processes that work
youth leaderships programs create the pathway for tomorrow –
community leaders of tomorrow – and are the gatekeepers of tomorrow





New & Emerging Communities and the Emergency services



Breaking Down the Barriers



Tongan Youth Leadership Program



Success always follows positives
Partnership – having all the ESO's on
Board added to the strength of the
Message delivery





New & Emerging Communities and the Emergency services



Breaking Down the Barriers

Keep it local firefighters and community

- If you want to know the makeup of the local community ask a fireie they generally know their own patch





New & Emerging Communities and the Emergency services



Breaking Down the Barriers

Fact – this is tomorrow, history doesn't tell to many lies, if we understand that this is our tomorrow, lets use this knowledge and build tomorrows foundation **TODAY**

